

# Solutions Delivery Lead, MDM

Job ID  
386248BR  
Ene 18, 2024  
Spain

## About the Role

Building relationships with millions of customers around the world requires effective management of customer profiles from across the enterprise. The MDM Products team provides the tools and resources to bring together information from dozens of systems to provide a seamless customer experience and enable operations and advanced analytics.

This role requires a senior technical system delivery lead to oversee critical Master Data Management (MDM) projects and operations within the Data Digital and IT (DDIT) function supporting Novartis' Innovative Medicines business. You will partner with stakeholders from within the commercial business, IT, and other internal and external partners for demand analysis, solution design, and overall project delivery.

### Your responsibilities include, but are not limited to:

- Serve as lead developer and oversee other developers and configurators in building MDM solutions, primarily using Reltio as the MDM engine, Snowflake, and AWS.
- Ensure services, solutions, platforms, products are fit for purpose and achieve the desired business value and impact.
- Run efficient development for MDM solutions.
- Ensure that all deployed code and configuration are of high quality and follow appropriate SDLC processes.
- Track, report, and deliver against agreed success factors and KPIs for various stakeholders within your remit.
- Follow industry trends and emerging practices to drive agility, speed, efficiency, and effectiveness. Ensure the overall user experience is considered when designing, deploying new solutions and services.
- Integrate MDM solutions into our data mesh
- Ensure alignment to Security and Compliance policies and procedures.

## Diversity & Inclusion / EEO

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

## Role Requirements

### What you'll bring to the role:

Essential:

- Bachelor's degree or equivalent experience in a computer science, engineering or information technology

discipline.

- 8+ years IT experience in a highly qualified function including experience as technology & solution delivery lead within Commercial IT.
- 2+ years of experience working with Master Data Management solutions, preferably with Reltio in the pharmaceutical industry.
- Experience with Commercial data and relationships between data entities is highly desirable.
- Experience of working effectively with multiple and complex projects in a matrix organization to deliver results with quality and on time within budget.
- Ability to develop trust-based relationships with key regional stakeholders.
- Effective communications style with the ability to influence local and global teams and increase the awareness of the value creation of solutions you are implementing.

Desirable:

- Experience with leading MDM technologies, including Reltio, Informatica, or EBX.
- Familiarity with global pharmaceutical data sources, including (e.g., OneKey, Ampco, Medidata)

### Why Novartis?

766 million lives were touched by Novartis medicines in 2021, and while we're proud of this, we know there is so much more we could do to help improve and extend people's lives.

We believe new insights, perspectives and ground-breaking solutions can be found at the intersection of medical science and digital innovation. That a diverse, equitable and inclusive environment inspires new ways of working.

We believe our potential can thrive and grow in an unbossed culture underpinned by integrity, curiosity and flexibility. And we can reinvent what's possible, when we collaborate with courage to aggressively and ambitiously tackle the world's toughest medical challenges. Because the greatest risk in life, is the risk of never trying!

Imagine what you could achieve here at Novartis!

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here:  
<https://talentnetwork.novartis.com/network>

#LI-NOV = Novartis

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?  
<https://www.novartis.com/about/strategy/people-and-culture>

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Division

Operations

Business Unit

DATA, DIGITAL & IT

Localización

Spain

Sitio

Barcelona

Company / Legal Entity

Novartis Farmacéutica, S.A.

Alternative Location 1

India

Job Type

Full Time

Employment Type

Regular

Shift Work

No

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